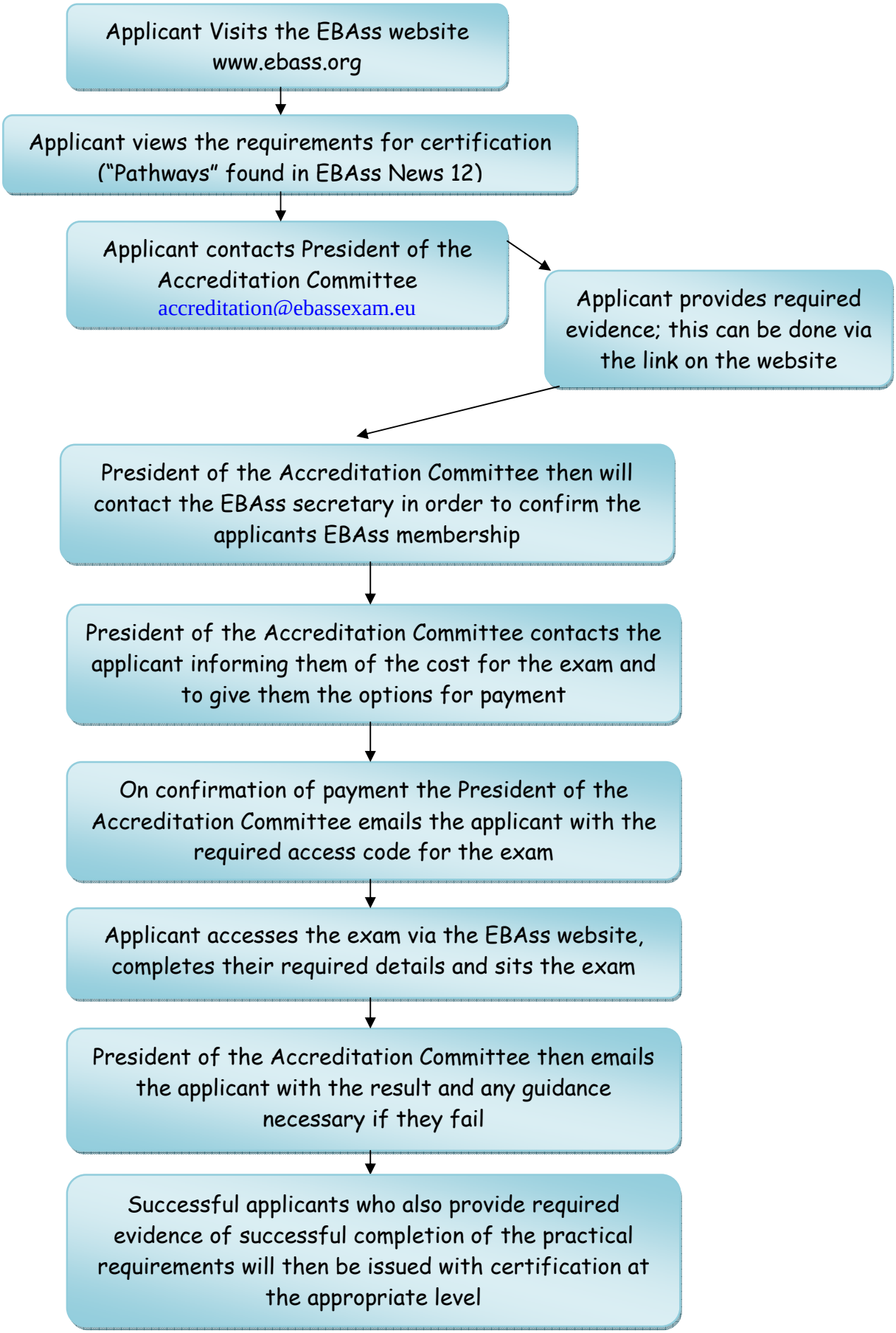Accreditation Application flowchart February 2010